

HOW TO LOG IN TO YOUR PATIENT PORTAL



Patient Login

New Patient Registration

Clinic Policies

Cancellation Policies

STEP 1: GO TO IHEALNAPLES.COM

Visit our website at ihealnaples.com. Scroll down to the bottom of the page and locate **patient login** in the bottom right corner. By clicking it, a new page will open.

STEP 2: CREATE ACCOUNT

Click **create patient portal account**. Fill out the following fields and click **send activation link**. Find the activation link in your email. If you can't find it at first, check your spam folder or search **iHeal Naples** in your inbox.

A screenshot of the patient portal login and registration page. It features a "Username" field, a "Password" field, and a green "LOG IN" button. Below the login fields are links for "Forgot Password | Forgot Username", "Create Patient Portal Account (for already registered patients)", "New Patient Registration", and "Online help".

Email Address

Date of Birth

Last Name

Zip/Postal Code

SEND ACTIVATION LINK

[Having trouble setting your password?]

STEP 3: EMAIL ACTIVATION

By clicking the activation link sent to your email, you will be prompted to create a username and password. Click **reset password**, then **log in here**. If you receive an email that says your account cannot be authorized, ensure that the data you entered is the same you provided iHeal with upon establishing your patient information at the front desk.

STEP 4: LOG IN TO YOUR PATIENT PORTAL

By using the username and password you just created, log in to your patient portal.

A screenshot of the patient portal dashboard. It shows a greeting "Hi [Name]!" followed by a list of navigation options: "Home" (with a house icon), "My Account Details" (with a person icon and a red notification bubble), "Secure Messages" (with an envelope icon), and "My Appointments" (with a calendar icon).